

### About us!



- Industry leaders and technology executives with deep expertise in the Cloud, Digitization & Automation, Modern Architecture, and Analytics
- Over 30 years of experience between leadership managing technology functions, building technology organizations, implementation of modern engineering practices and developing innovative technology products and solutions across telecom, retail, finance and healthcare and life sciences.
- Offering technology consulting services to a wide range of customers with an emphasis on Cloud Computing, Crypto/Blockchain, Metaverse, AI & Machine Learning, and High-Performance Computing.
- Through strategic alliances and key partnerships with major international carriers and providers across the world, Pentagram will deliver competitive end-to-end information and communications solutions globally.
- Headquartered in Bahrain with a regional presence in United Kingdom, United States and Pakistan



www.pentagramtech.com

### **Our Clients!**





www.etijwaal.com





www.pentaesim.com

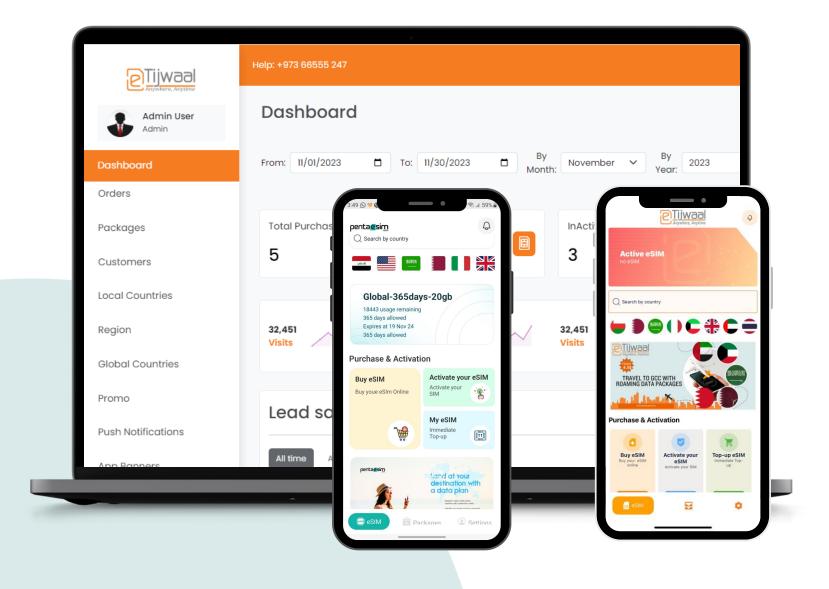
# Brands can provide mobile Internet services as a travel essential & generate new revenues

- Solve one of your user's biggest problems how to stay connected during international trips with safe, secure and trustworthy connectivity via eSIM Travel Bundles
- Be their champion by ensuring a fair deal on the best rates from a **trusted brand**
- Get a share of the \$30 per trip the average spent on mobile data by international travellers
- Gain valuable visitor location and behavioural insights





# The Ultimate Private label eSIM Solution





User-friendly website for your customers to easily signup and buy your eSIM.

**Consumer Apps** 

User-friendly apps for mobile and web, where customers can easily download and install your eSIM.

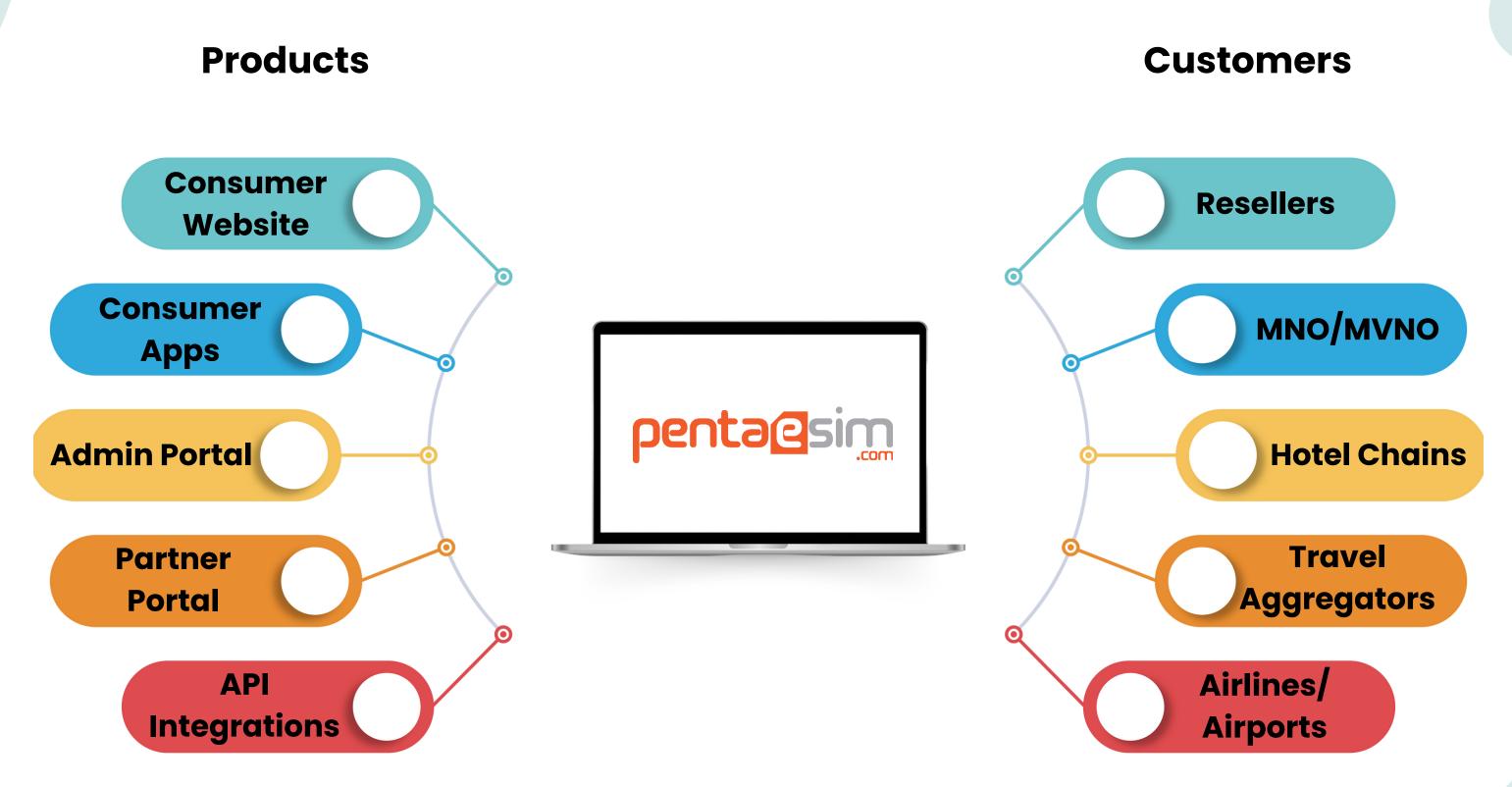
Admin Portal

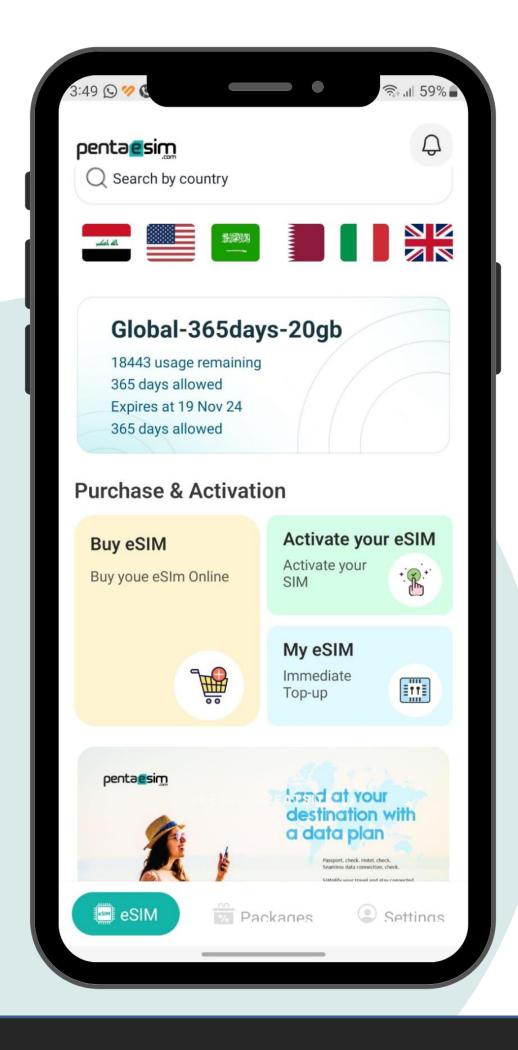
A powerful and customizable portal for managing eSIM orders, customers, packages, and analytics with ease.

Partner Portal

User-friendly portal for your partners to easily resell your eSIMs to their customers.

# **Eco System**





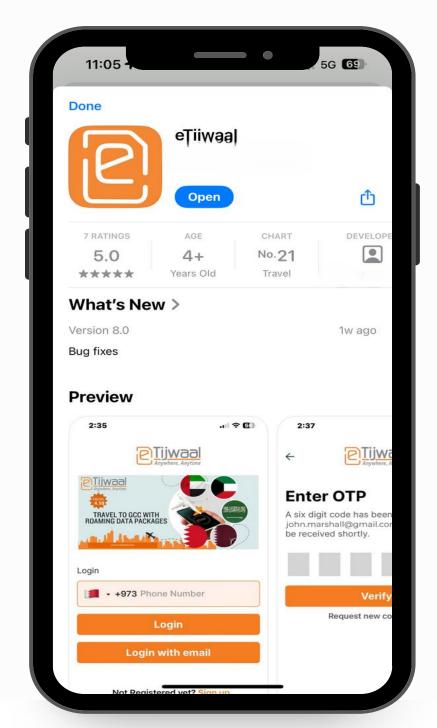
# We deploy and manage your eSIM store, so you don't have to

- we fully manage the customer journey, all aspects of the UX:UI, change managing bundles and support global & local payments
- we empower customer service, support refunds, settlement flows and integrate your customer service or manage on your behalf
- we help manage retail pricing to ensure offers always remain competitive
- we manage global connectivity, providing eSIM data bundles for 160+ countries with multi-MNO coverage

## Travellers can scan a QR code to visit the eSIM store



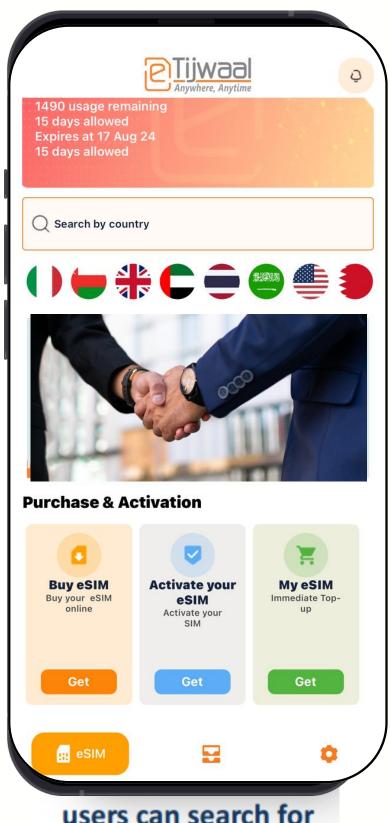
Travellers in public transport hubs, airports & retail POS can scan the eSIM QR code to land in the store



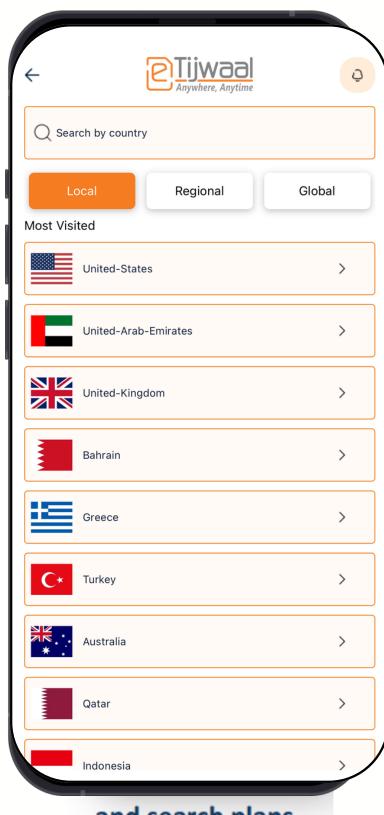
users click into branded eSIM store

veb app or native app, fully branded, co-branded or vanilla brand)

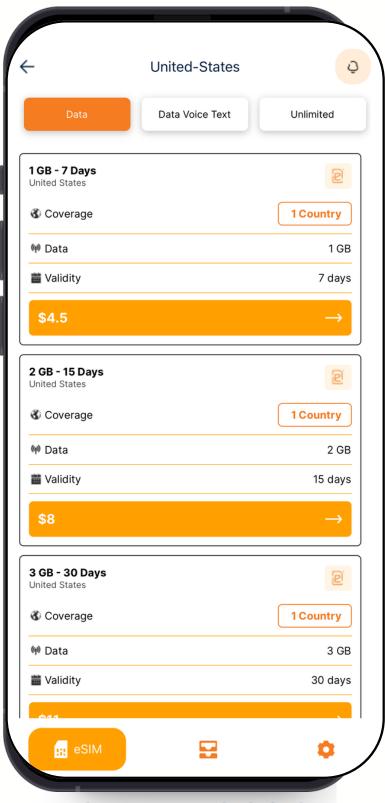
#### Our quick to market, customised web app solution



users can search for global internet bundles

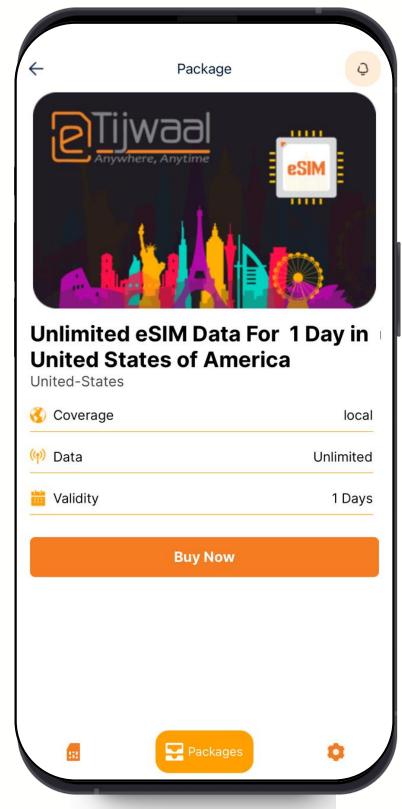


and search plans for 150+ countries

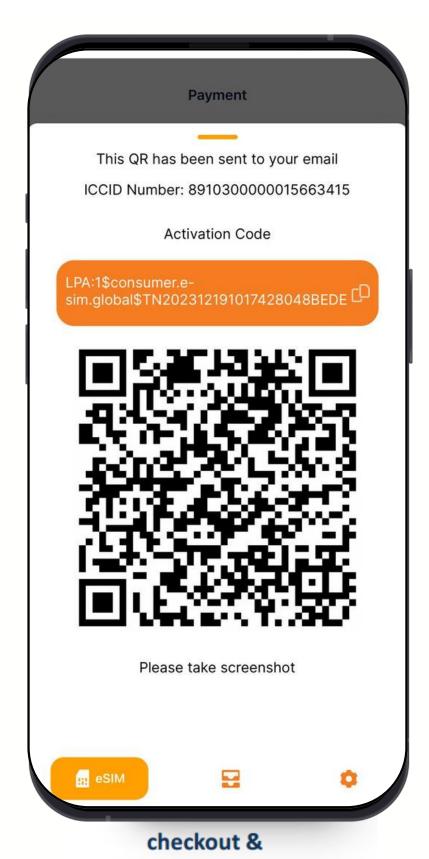


or buy regional global internet bundles

## Slick user journey to checkout, download & use



review global internet bundle details



download eSIM

eSIM Details ٦ ກົດດໄກ່ດ-1gb-7days 8910300000022216580 0 MB Usage 12/10/2024 **Expires At FINISHED** Status ✓ View Installation Data Usage You have used 0% of data **FINISHED Packages History** Package 05-10-2024 1 GB 7 days sim

easily keep an eye on data usage



# Tier 1 Mobile Operators

Not all roaming is created equal. We work with Tier 1 Mobile Networks for outstanding connectivity.





#### **Multiple Networks**

in many instances we provide access to multiple networks in each country, so your customers can stay connected regardless of network



# No steering or data throttling

Unlike many other providers we do not steer the connectivity to the cheapest option or throttle speeds.



#### **5G Networks**

We offer 5G access to 97 networks in 50 countries (and counting).



#### **Auto APN**

Our eSIMs never require manual APN configuration.

# Why customers partner with us!

Penta eSIM private label eSIM solution is exclusively powered by world class API & global connectivity, we collaborate to ensure our customers can launch eSIM services effortlessly.





we customise & deploy impactful, multilingual branded websites and native mobile apps in D2C and B2B2C business models



our all-in-one solution includes connectivity and a feature rich management dashboard for real time visibility of sales & operations



we offer a flexible model to manage some or all the services and customer touchpoints, including managing consumer payments, multilingual customer service, product & pricing management, alongside technical support



Digital mobile pioneers with deep experience in roaming, mobile wholesale and MVNX, trusted by MNOs, vendors & travel enterprise brands globally



First class API managing millions of transactions from clients all over the world



High-quality multi-network eSIM coverage across 1,000+ networks in over 150 countries



Flexible and globally compliant eKYC/eKYB and AML, IT Security, fraud and revenue assurance in DNA

## Support & SLA

Reliable support ensuring seamless operations without interruptions.



#### **On-Call Support**

9:00 AM to 5:00 PM Sunday - Thursday



#### **Email Support**

Monitored 9:00 AM to 5:00 PM Sunday - Thursday



### Remote Assistance Through VPN

VPN enables remote tech support assistance



## Emergency Onsite Assistance (at extra cost)

Onsite assistance guaranteed within 72 hours during the business week



**Monthly Health Check** 

## **Severity Levels**

- 0-8 hours (during business hours) for issues classified as
   High priority.
- Within 48 hours for issues classified as **Medium** priority.
- Within 5 working days for issues classified as **Low** priority.

# Thank You!

## Get in touch with us



sales@pentagramtech.com

www.pentagramtech.com www.pentaesim.com www.etijwaal.com